

## Terms & Conditions

### General:

\*Item once sold will not be refunded except the conditions in which any legal terms have been signed by the company before the sale.

\*Sold item will only be replaced/repared if the product is covered by any guaranty/warranty scheme provided by the company.

\*Item covered under guaranty/warranty can be refunded to the company for repair/replace but the shipping will not be given from the side of company. The customer has to take this charge.

\*Guaranty/warranty will be covered by the Manufacturing Company & the defected items should be sent to the customer care of manufacturing company. Empyrean Robotic Technologies LLP will not be responsible for any defect occurring in any of the item it is trading in.

\*Empyrean Robotic Technologies will only be responsible and will be providing warranty as per its scheme to the items it is manufacturing/assembling.

\*Every item/service that has be provided by Empyrean Robotic Technologies will be with a bill and all the applicable tax has to be paid by the customer/client.

\*Items displayed on the website may differ from the actual product but the technical specifications mentioned for the product will remain the same and unchanged until the client asks us for any more customizations before the making.

### Drones & UAVs

\*Accidental/crashed/Hardware damage will not be covered under any guaranty/warranty scheme mentioned by the company.

\*Following problems are covered under warranty:

- 1) Technical errors
- 2) Calibration problems
- 3) Hardware integration problems
- 4) Software problems
- 5) Flight time errors
- 6) Unstable flight

## Robotic Projects

\*Accidental/crashed/Hardware damage will not be covered under any guaranty/warranty scheme mentioned by the company.

Following problems are covered under warranty:

- 1) Technical errors
- 2) Assembly problems
- 3) Run time errors

## Security Systems

\*Accidental/crashed/Hardware damage will not be covered under any guarenty/warenty scheme mentioned by the company.

\*All the technical faults will be covered under the guarenty/warenty if declared by the manufacturing company and in any case not by the trading company.

## Website & Application Development

\*The price for the development will be calculated on the basis of the rate list mentioned on the respective page of the respective service.

\*Applicable taxes will be charged in addition with the development cost.

\*Hosting & Payment Gateway charges will be extra.

\*Domain will be free for the first year and depends on the availability.

## Workshops

\*It is required from the side of college/school/university/campus ambassador to arrange a minimum of 40 participants to conduct a workshop in their campus.

\*It is required from the side of college/school/university/campus ambassador to arrange the required area for conducting the workshop with appropriate sitting capacity along with a projector and a writing board.

\*The workshop fees decided by the company for any of the categories will be considered as final and no bargaining will be entertained in what so ever condition except the fee exempted by the side of company.

\*In case of any competition, the judgment declared by the judges appointed by the company will be treated as final and irrevocable.

\*In case of cancelling the workshop from the side of college/school/university/campus ambassador due to any reason , a post date for organizing the workshop can be given according to the company's suitable time and no refund of the registration fees will be made.

\*The company can cancel the workshop of any category at any time without any prior notice and in such case, registration fees of all the registered students will be refunded within the next seven working days.